

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS						
						A	B	C	D	E	F	G
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement				Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(ii)).						
						Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG			
A General Protocol												
Correspondence, Invoices, Notices and other Communication												
B Human Resources												
Payroll Services		7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills			
HR-1	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro		10/18/2012	11/18/2012
HR-2	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills		10/18/2012	11/18/2012
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga		4/11/2013	05/01/2013
HR-5	Staffing Support		Mark Smith		Marjane Baer		Mark Smith		Brian Varga		10/18/2012	11/18/2012
C Financial Services												
Financial Reporting												
Fin-1	Accounting Consulting		Linda Doering		Ron Boches		Linda Doering		Ron Boches		10/14/2013	11/15/2013
Fin-2	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches		8/15/2014	9/15/2014
Fin-3	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches		1/28/2013	2/28/2013
Fin-4	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches		10/14/2013	11/15/2013
Fin-5	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches		1/28/2013	2/28/2013
Fin-6	Tax Consulting Services		Linda Doering		Arthur Kiperberg		Linda Doering		Ron Boches		10/14/2013	11/15/2013
Fin-7	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches		8/15/2014	9/15/2014
Fin-8	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches		10/14/2013	11/15/2013
D Operations												
Network Strategy Support and Planned Major Maintenance												
Gas Ops-1	Operations Regulatory Support		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara		3/27/2013	4/27/2013
Gas Ops-2	Emergency Maintenance Engineering & Technical Services		Tim Depomeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara		10/26/2012	11/26/2012
Gas Ops-3	Gas Field Crew Dispatching and Scheduling		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara		1/30/2014	2/28/2014
Gas Ops-4	Mandated Programs, including Leak Survey Support		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara		1/6/2014	2/6/2014
Gas Ops-5	Maps & Records		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara		5/13/2013	6/13/2013
Gas Ops-6	LNG Compliance and Training		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara		6/25/2014	7/25/2014
Gas Ops-7	Gas Engineering and Design		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara		11/19/2013	11/26/2013
Gas Ops-8	Quality Assurance/Analysis & Process Improvement		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara		3/27/2013	4/27/2013
Gas Ops-9	Gas Support Services/Workload Planning		Tim Depomeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara		4/2/2013	5/2/2013
Gas Ops-10	Gas Meter Operations/Meter Shop		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara		9/3/2013	10/3/2013
Gas Ops-11	Customer Meter Support		Rich MacDonald / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara		9/3/2013	10/3/2013
Gas Ops-12	Gas Reliability Planning		Chris Brouillard		Christopher Gibb / Robert Preshong		Rich MacDonald	7/12	Daniel McNamara		10/9/2013	11/9/2013
Gas Ops-13	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		John Stavrakas		Rich MacDonald	7/12	Daniel McNamara		5/8/2014	6/8/2014
Gas Ops-14	Codes and Standards		Tim Depomeyer		Tim Small		Rich MacDonald	7/12	Daniel McNamara		11/4/2013	12/4/2013
Gas Ops-15	Codes and Standards		Tim Depomeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara		10/26/2012	11/26/2012
Gas Ops-16	Mutual Assistance - Gas Emergencies		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara		11/14/2013	12/14/2013
Gas Ops-17			Tim Depomeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara		11/16/2013	12/16/2013
D.3 Gas Control & Procurement												
Gas Control												
Gas Supply-1	Gas Procurement Services - General		Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige		7/1/2014	8/1/2014
Gas Supply-2	Energy Transactions		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango		11/21/2013	12/21/2013
Gas Supply-3	Gas Load Forecasting		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango		11/21/2013	12/21/2013
Gas Supply-4	Gas Procurement Consulting		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango		8/29/2014	9/20/2014
Gas Supply-5	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango		11/21/2013	12/21/2013
Gas Supply-6			Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango		11/21/2013	12/21/2013
Energy Solutions Delivery & Efficiency												
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White		6/2/2014	6/28/2014
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		Sean Mongan		12/2/2013	12/31/2013
Project Management												
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way		11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way		10/14/2013	11/15/2013
D.6 Health, Safety & Environment (HS&E)												
HS&E Regulatory Monitoring, Reporting, Compliance, and Training												
HS&E-1	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-2	Technical Training		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-3	Environmental Compliance		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-4	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Michele Leone		Michael Knott		Tim Woycik		11/21/2013	12/21/2013
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-9			Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Security												
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Irish		Michael Knott	8/12	Anthony Irish		3/13/2014	4/13/2014
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Irish		Michael Knott	8/12	Anthony Irish		11/21/2013	12/22/2013
Supply Chain and Inventory Management												
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec		11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman		11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec		11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman		11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hironuner		Rich Foley		Steve McCrodon		7/31/2013	8/26/2013
E Customer Services Support												
Call Center Operations												
Customer Svc-1			Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone		12/2/2013	12/30/2013

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
										Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(ii)).						
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement				Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section I.7)										
										Monthly statements (Most Recent)(per Settlement V.C.2.a.(ii))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Statements in the prior calendar month (per Settlement V.C.2.a.(ii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone					4/16/2014	5/15/2014	
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone					12/2/2013	12/30/2013	
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic	8/12	Bill Sherry		Brian Schuster					12/2/2013	12/30/2013	
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone					12/2/2013	12/30/2013	
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone					12/2/2013	12/30/2013	
F	Regulatory Support															
Reg-1	Regulatory Support - General		Stephen Hall		Michael Laflamme		Christiane Mason		Michael Laflamme					2/6/2014	3/8/2014	
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		Christiane Mason		Michael Laflamme					2/6/2014	3/8/2014	
G	Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith					11/5/2013	7/3/2013	
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith					11/5/2013	7/3/2013	
H	IT Transition Services															
IT-1	Business Application Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	
IT-2	Collaboration Services (E-Mail)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					7/28/2014	8/26/2014	
IT-3	Data Centers		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	
IT-4	Client Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	
IT-6	Infrastructure Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	
IT-7	Networking Support		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					7/2/2014	7/31/2014	
IT-9	Security Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014	8/8/2014	

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Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(vii))
A General Protocol Correspondence, Invoices, Notices and other Communication																
B Human Resources																
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						4/1/2013	5/1/2013
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryanne Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
C Financial Services																
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches						8/15/2014	9/15/2014
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGirollo		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches						8/15/2014	9/15/2014
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	11/15/2013
D Operations																
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell						5/30/2013	6/30/2013
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	6/8/2014
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell						11/19/2013	12/19/2013
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	6/8/2014
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell						10/11/2013	11/11/2013
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell						8/1/2014	9/1/2014
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell						6/17/2013	7/17/2013
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						4/11/2014	5/11/2014
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell						6/25/2014	7/25/2014
Elec Ops-14	Relay and Protection		Chris Brouillard		Christopher Araujo		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	6/8/2014
Elec Ops-15	Codes and Standards		Tim Deppmeyer	8/14	Girard Purdy		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/26/2012
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						10/14/2013	11/14/2013
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell						8/1/2014	9/1/2014
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						8/1/2014	9/1/2014
Energy Solutions Delivery & Efficiency																
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White						7/30/2014	7/30/2014
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Morgan		Bill Sherry		Sean Morgan						9/3/2014	8/15/2014
D.3 Energy Control & Supply																
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher						7/1/2014	8/1/2014
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder						8/8/2014	8/13/2014
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen						12/2/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen						11/21/2013	12/21/2013
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan						3/28/2013	4/28/2013
Project Management																
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way						10/14/2013	11/15/2013
D.6 Health, Safety & Environment (HS&E)																
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Wojcik / Brian Varga / Stephanie Sheppard		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Wojcik		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Wojcik						10/2/2012	11/1/2012
Security																
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						3/13/2014	4/13/2014
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						11/22/2013	12/22/2013
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico						3/28/2013	5/1/2013
Supply Chain and Inventory Management																
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig DiKeman		Rich Foley		Craig DiKeman						11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig DiKeman		Rich Foley		Craig DiKeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/3/2013	8/26/2013
E Customer Services Support																

Schedule A	Service
Customer Svc-1	Call Center Operations
Customer Svc-2	Meter Reading, Billing and Payment Processing
Customer Svc-3	Collections Process Support
Customer Svc-4	New Business Administration
Customer Svc-5	Revenue Protection/Diversion & Investigation
Customer Svc-6	Customer Data Migration
Customer Svc-7	Meter Data Services Support
Reg-1	F Regulatory Support
Reg-2	Regulatory Support - General
	Regulatory Reporting
Records-1	G Records Management
Records-2	Identification of Books and Records
	Separation and Transfer of Books and Records
IT-1	H IT Transition Services
IT-2	Business Application Services
IT-3	Collaboration Services (E-Mail)
IT-4	Data Centers
IT-5	Client Services
IT-6	Contracts and Licenses
IT-7	Infrastructure Services
IT-8	Networking Support
IT-9	IS Energy Management Systems (EMS)
	Security Services

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS						
						A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement						Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month						
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent) (per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Meeting minutes (per Settlement V.C.2.a.(iii))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Disposition of Transition Service Notice - Confirmation Date (per Settlement V.C.2.a.(v))
	Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone					8/8/2014
	Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone					8/8/2014
	Nicole Harris		Larry Frys	8/12	Bill Sherry		Nancy Cianfone					8/8/2014
	Bill Sherry		Brian Schuster / Joe Basic	8/12	Bill Sherry		Brian Schuster					8/8/2014
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone					8/8/2014
	David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone					8/8/2014
	Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone					8/11/2014
	Stephen Hall		Michael Laflamme		Christiane Mason		Michael Laflamme					2/8/2014
	Meera Reynolds		Jeanne Lloyd		Christiane Mason		Michael Laflamme					3/8/2014
	7/12 Sarah Knowlton		Shazareh Goldsmith	7/12	Sarah Knowlton		Shazareh Goldsmith					11/5/2013
	7/12 Sarah Knowlton		Shazareh Goldsmith	7/12	Sarah Knowlton		Shazareh Goldsmith					7/3/2013
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					7/3/2014
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					8/8/2014

Attachment A

**Monthly Statements (September 2014 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 10/29/2014
Invoice #: 800103412
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

September 2014
August 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	1,782.76	1,782.76	3,565.52	3,565.52
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	1,782.76	1,782.76	3,565.52	3,565.52
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	919.24	-	919.24	919.24
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	14,070.37	-	14,070.37	14,070.37
Resource & Workload Planning	-	-	-	-	-	-	-
Electric Fdr, Sub T and Sub Asset Planning	-	-	-	782.34	-	782.34	782.34
Sub Mtnc Programs /Engineering	-	-	-	65.08	-	65.08	65.08
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	-	-	-	-
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	17.15	-	17.15	17.15
Relay & Protection	-	-	-	-	-	-	-
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	-	-	-	-
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	8,480.98	-	8,480.98	8,480.98
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, Inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	-	-	-
Meter Ops/Meter Shop	-	-	-	-	-	-	-
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	(265.70)	(265.70)	(265.70)
Operations	-	-	-	24,335.16	(265.70)	24,069.46	24,069.46
Energy Efficiency	-	-	-	-	-	-	-
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	-	-	-	-
Network Control	-	-	-	-	-	-	-
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	(7,769.87)	(7,769.87)	(7,769.87)
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	2,500.03	2,500.03	2,500.03
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	-	(5,269.84)	(5,269.84)	(5,269.84)
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	-	-	-
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	-	-	-
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	5,220.73	-	5,220.73	5,220.73

Attachment A

nationalgrid

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 10/29/2014
Invoice #: 800103412
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

September 2014
August 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	-	-	-	4,448.36	395.82	4,844.18	4,844.18
Collections Support	-	-	-	-	-	-	-
New Business Admin	-	-	-	266.21	82.02	348.23	348.23
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	2,194.60	-	2,194.60	2,194.60
Customer Service	-	-	-	12,129.90	477.84	12,607.74	12,607.74
General	-	-	-	-	-	-	-
Regulatory Reporting	-	-	-	-	-	-	-
Regulatory Support	-	-	-	-	-	-	-
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	(25.23)	(4,269.12)	(4,294.35)	569.74	882.73	1,452.47	(2,841.88)
Collaboration Services	-	-	-	-	-	-	-
Data Centers	1,343.89	(3,134.34)	(1,790.45)	-	-	-	(1,790.45)
Client services	-	-	-	-	-	-	-
Contracts & Licenses	4,703.75	(5,355.12)	(651.37)	-	-	-	(651.37)
Infrastructure Services	(1,559.60)	(2,201.14)	(3,760.74)	56,531.69	9,162.99	65,694.68	61,933.94
Networking Support	(4,698.32)	(673.76)	(5,372.08)	-	-	-	(5,372.08)
EMS/SCADA	(2,824.98)	(797.81)	(3,622.79)	-	-	-	(3,622.79)
Security Services	-	-	-	-	-	-	-
IT	(3,060.49)	(16,431.29)	(19,491.78)	57,101.43	10,045.72	67,147.15	47,655.37
TOTAL	(3,060.49)	(16,431.29)	(19,491.78)	95,349.25	6,770.78	102,120.03	82,628.25

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Nothing to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report